



Important information about your policy

How we've offered this policy to you

We have offered you this policy from one insurer as they are our preferred provider for this Travel Insurance product.

What we do for you

On your behalf we establish your insurance requirements, find a product to meet your needs, provide you with the key features of that policy and arrange cover for you.

Your Demands and Needs

Whilst we are not making a personal recommendation, the policy we are offering is based on the information provided by you and includes the levels(s) of cover, policy features and additional cover options required to meet your individual circumstances. A record of your requirements can be found in your policy schedule. Please make one final check that your sums insured/limits of indemnity are adequate as claims payments could be proportionately reduced if any sums insured are too low. If any details are incorrect, or your circumstances change, please contact us to discuss your requirements'.

Charges for making changes or cancelling your policy

If you make any changes or cancel your policy, you will not be charged a fee by Towergate Insurance.

You may be charged to cancel or make changes to your policy by the insurer.

Methods of Communication

Your documentation will be sent to you by email after you have purchased your policy. If you would also like to receive a copy by post, please contact us.